

## **Return Policy**

If you elect to return or exchange product contact us within 7 days of delivery for an RMA number (return material authorization).

Please boldly write the RMA number on the return shipment packaging (i.e. RMA #1234). Returns have to be shipped back to us no later than 10 business days after you receive your RMA.

All products returned must arrive in good condition, whole, and in the same packaging. Original shipping charges are non-refundable. A 15% restocking fee will be charged against your refund. Any product that cannot be restocked will be recycled without refund or credit. We reserve the right to refuse any returns at our sole discretion. Classic vinyl decking cannot be returned.

The customer is responsible for all return shipping and packaging costs. After we receive the returned goods, your return will be processed and monetary arrangements will be made.